SECTION 4: COMMUNITY OUTREACH

4.1 INTRODUCTION

Community involvement, especially soliciting the community priorities and inputs, is a critical part of the IDP. In terms of the provisions of Chapter 4 of the Local Government: Municipal Systems Act, 2000, municipality should encourage and create conditions for the local community to participate in the affairs of the municipality.

The MCLM public participation program has 4 major pillars, namely, public Mayoral Road shows, Ward Committees with Ward offices and Community liaison offices as platforms for community outreach.

As indicated previously, the major components of the IDP Community outreach is undertaken through the IDP Mayoral Road shows. The IDP road shows have assisted the MCLM to develop a community inputs database. The MCLM has approximately 586 inputs (all inclusive for both November 2014 and May 2015 roadshows) that are raised as a wish-list by the community in the entire municipality.

During the last November 2014 and subsequently May 2015 cluster based Mayoral roadshows undertaken by MCLM, the objective was to address the following:

- Request community inputs for the draft 2015/16 IDP.
- Provide a feedback report on the 2014/15 IDP/ Budget and Mid-year SDBIP.
- Solicit input for the final 2015/16 IDP and Budget.

4.2 COMMUNITY OUT REACH PROGRAMME

Communication Programme

Notices were sent prior to the commencement date of the community outreach sessions. Pamphlets and posters aimed at reaching out to all the communities were developed and disseminated across MCLM. Activities utilized the following means of communication:

- Pamphlets distributed from house to house and through knock and drop.
- Posters placed at strategic areas.
- Loud hailing and mobilization through Ward based IDP Task teams.
- Public notices of all IDP sessions were placed on MCLM website and in local newspapers.

Venues

All venues were selected in a manner that ensured and enhanced easy access for all community members to attend. In the case of clustered ward based meetings, expected number of people to attend and distance to the venue, were taken into consideration. Time chosen for the meetings also ensured maximum attendance by the community. In addition, the Municipality made transport arrangements to the venue for people in the adjacent wards.

Mayoral road- show meetings for November 2014 took place in the following areas;

Date	Area	Clustered Wards	Community attended
Saturday 22/11/2014	Makhulugama	26	156
	Tudar Shaft and Soul City	16	442
	Hekpoort	32	173
Sunday 23/11/2014	Muldersdrift	23 29 33	359
	Kromdraai	32	85
Monday 24/11/2014	Rietvallei (2 & 3)	3 34	478
	Swanneville	1 2	291
Tuesday 25/11/2014	Krugersdorp West	20 26	95
Wednesday 26/11/2014	Munsieville	24 25 27	170
	Munsieville Pango Extension	25, 27	202
Thursday 27/11/2014	Kagiso	6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19	502

Mayoral road- show meetings for May 2015 took place in the following areas;

Date	Area	Clustered Wards	Community Needs
Monday 04/05/2015	Rietvallei (2 & 3)	3, 34	37
	Swanneville	1, 2	
	Extension 12, 13 and 14	4, 5	
Tuesday 05/05/2015	Munsieville	24, 25, 27	20
	Krugersdorp West	20, 26	16
Wednesday 06/05/2015	Kagiso North including Lanwen Hostel	14, 15	30
	Kagiso East and West	7, 8, 9, 10, 19	
Thursday 07/05/2015	Kagiso South and Central	6, 11, 12, 13	
	Krugersdorp Town	17, 18, 21, 22, 28, 29	16
Saturday 09/05/2015	Hekpoort	32	7
Sunday 10/05/2015	Muldersdrift	23, 29, 33	19
	Kromdraai	32	7
	Magaliesburg	31	14
	Tarlton	30	**9**
Thursday 12/05/2015	Town Hall	Ward Committee Sector	**30**
Wednesday 13/05	Town Hall	Disability Sector	**15**
Tuesday 19/05/2015	Town Hall	Business Sector	**24**
Tuesday 19/05/2015	Town Hall	Youth Sector	**45**
Wednesday 20/05/2015	Town Hall	Religious Sector	**10**

Presentations

The Mayoral Committee members were deployed by the Office of the Executive Mayor through the assistance of the Executive Manager. Notices were also extended to Executive Managers who were responsible for deployment of officials according to the schedule. Members of the Mayoral Committee led the proceedings wherein the Executive Mayor made presentations.

The main objective of the presentation was

- To gather or get needs from communities which would culminate into ward cluster priorities that would ultimately be consolidated into MCLM priorities and
- To educate our communities on how they should be involved in the process of decision making of the local municipality.

The presentation focused on the following areas:

- Performance Report on Service Delivery achievements for the past financial year and
- Key future initiatives and proposals for the forthcoming financial year of 2015/16.

OVERVIEW OF THE PRESENTATION

Language

A broad presentation was prepared in two languages (English, and Setswana) in order to ensure maximum participation. The Executive Mayor would translate the presentation into a unanimously acceptable and agreed upon African language to cater for those who need translation.

Feedback Session, Cluster Ward Committee Community Meetings

The Ward cluster based sessions and sector meetings feedback for the November 2014/May 2015 IDP roadshows Report has been prepared, see the attached ***Annexures 1***. The community needs made by sectors and community meetings has been integrated into the current draft 2015/16 IDP.

Analysis and Synthesis of Feedback Sessions

Overall outcomes on Capital and Operational & Administrative matters for November 2014:

CAPITAL	OPERATIONAL & ADMINISTRATIVE
Finalisation of Ext 5 housing Development in Munsieville	Job creation, especially for the youth
Installation of the water stands pipes and (chemical toilets) sanitation in rural areas	Request for municipality to reduce drug abuse in Krugersdorp West
Establishment of Sports Complex – Hekpoort	Increase in the number of Indigence registration and Information dissemination on how to access indigent registrar
Need for electrification of swimming pool section in Makhulugama	Request municipality to assist with reducing portable water lost through leaks in Kagiso.
Need for relocation and allocation of serviced stands for the residents of Tudor Shaft	Installation and repairs of water meters.
Need for better road infrastructure in Swaneville/Rietvallei	Repair of Street lights in Rietvallei and Ext 12
Building of Ward Offices for Ward 19 and 27	Potholes repairs, grass- cutting, illegal dumping control
Installation of streetlights on the K13 to Randfontein,	Arranging Mayoral and Management Road shows
Housing Development in Dr. Sefularo(Hekpoort)	Visibility of Public Safety officials
ECDC development in Ga- Mogale. Magaliesburg	Preferential procurement of local goods and services providers
Installation of speed humps and general road maintenance	Handover of title deeds and
Temporary allocation of unused land to communities for agricultural activities	Settlement of house allocations disputes
Allocation of sites to churches be reduced and business activities be prioritized.	Provision of information regarding Internships, Learnership and Bursaries
	Effective implementation of Youth

	Development Strategy

In addition to the above, overall needs on Capital, Operational & Administrative matters raised during May 2015 are as follows:

Kagiso (ward 6-16&19)

- Unemployment, Especially youth unemployment
- Housing – Sinqobile roads paving and electricity lights
- Side walks along major roads/ streets (Themba. Kagiso Drive to Extension 12)
- Hostel public lights and sewerage maintenance
- Township business sites and industrialisation
- Communication of indigent programme

Rietvallei & Kagiso Ext 12, 13 & 14

- Unemployment
- Youth development programmes(Executive Mayor's bursary scheme)
- Construction of MPCC or Community Hall in Ext 2 and 3
- Expansion of Ext 12 Community Hall and Lusaka Community
- Flooding of Storm-water pipes into private properties

Munsieville (24,25 AND 27)

- Housing
- Youth empowerment and employment
- Communication of the process of the Exec. Mayor's bursary Scheme
- Local Economic Development – township industrial and economic development projects
- Improved sanitation system for Pango.

KrugersdorpCBD
(17, 18 ,20 ,21 ,26 ,28 &29)

- Issuing of tittle deeds for people of Apple Park
- Increase access by the public to Bob Van Reenen
- Unused or vacant stands lead to increased crime and used for illegal dumping.
- Robert broom traffic management during peak hours.
- Drug trafficking, urban lighting and high crime level in the CBD and Krugersdorp-west.

Muldersdrift (23, 29 and 33)

- Housing, Site and services
- Unemployment
- Street lights and High Mast lights
- Tarring of streets

Hekpoort (32)- Kromdraai (32)

- Housing
- Unemployment
- Water

– Sport complex

Tarlton (30)
– Housing
– Unemployment
– Improved water and sanitation facilities
– Improved public transport system
– Electrification of Matshelapata

Magaliesburg (31)
– Housing, Site and Services
– Unemployment
– Upgrade of Community Hall and Sports grounds.
– Tarring of roads and Electrification

Business Sector
– Communication to be improved between Kagiso Construction Forum and the municipality
– Incubation programmes to be promoted
– Request boreholes for rural areas.
– Rates and taxes to be reduced for rural communities
– Township economy revitalisation programme to take rural communities into account

Youth Sector
– Speed up upgrade of Bob Van Reenen Stadium
– Speed up effective implementation of Youth Development Startegy
– Request more funding for Mayoral Bursary Fund
– EPWP programme is not sustainable
– Unemployment

Disability Sector
– Disabled people be prioritised for allocation of houses
– Need more visibility on indigent programme.

Religious Sector
– Need sites to be allocated to churches
– Request for churches to be invited to make input into municipality draft policy for allocation of church sites

Ward Committees
– Need for revitalisation of Chamdore Industrial area
– Need to fix leaking taps and minimise water loss
– Municipality to protect new community facilities currently being vandalised by criminals.
– Leaking sewage network in most townships

4.3 ISSUES IDENTIFIED AS PRIORITIES

The issues noted were identified in terms of their frequency in most proceedings:

- Housing and provision of sustainable human settlements which should have service to site facilities in all rural areas especially.
- Allocation of stands and provision or making land available for development.
- Infrastructure maintenance, repairs and installations (lights (Apollo light), water meters (electrical), storm water drainage, roads (potholes and street humps) sewer systems).
- Creating or establishment of recreational facilities
- Ward Report Back sessions should not to be once off.
- Lack of BathoPele practice in offices especially in Revenue Collection and Debt pack offices.
- Lack of Eviction and Disaster Management Policy / Strategy for Rural communities. (Intense review and urgent implementation of the Rural Development Strategy with reference to evictions policy and emergency disaster management).
- Consider the building of multipurpose, youth and ECD centres, ward offices and clinics or make temporary facilities available).
- Improve on provision of facilities for disabled persons.
- Indigent Policy Review and developing a Communication Strategy thereof.
- Consider creating economic development initiatives and programmes to ensure creation of economically sustainable employment opportunities

Ward Committees

MCLM has 34 wards all with existing ward committees. Ward committees were established through elections that were held in the past financial years and at the moment the functionality summary reflects on those elected committees.

The above explains and further indicates that most of the ward committees established are fully functional and meet their mandates.

The Office of the Speaker receives monthly requests and reports including request for assistance on the following issues from ward committees through ward councillors

- Proof of residence;
- Reports on Service Delivery;
- Indigent funeral assistance and support;
- Report on Indigent registration;
- Ward and block meetings invitation slips and reports;
- Facilitation of interventions on ward community problems;
- Assistance on bursary scheme and learnerships and
- Generally referrals on various issues that requires the office attention;
- Petitions.

Ward Offices and Community Liaison Officers

MCLM undertook to establish Ward Offices from 2005, and Council resolved that an Operational Budget be approved to allow the establishment of Ward Offices. The ward offices are managed by the Ward Councillor with the Ward Committee and given administrative support by Community Liaison Officers (CLOs).

Ward Offices and CLOs were established as a base for encouraging functionality of Ward Committees and provide the following services:

- Provide administrative support for Ward Committees;
- Attend to daily office routine functions that will include referrals and constituency enquiries;
- Act as service centres for communities within which services will be provided or needed;
- Be operational venue or work stations for Community Liaison Officers as well as community led projects
- Act as information centres on programs initiated and driven by the municipality
- In supporting Council activities Ward Offices acts as source of reference and custodians of information and record on all Council related matters – Minutes, correspondence, advertisement, IDP documents, Council Agendas and Notices etc.